



# Interrail Pass Guide

Go One Stop Further.

We go to great lengths to ensure that the information in this Pass Guide is correct and up to date. This information, however, can be subject to change without prior notice, and we cannot guarantee its accuracy or completeness.

## Content

- **Interrail Pass Types** 01
- **Interrail Pass Validity** 02
- **Pass Network** 03
- How to use an Interrail Mobile Pass 04
- How to use an Interrail Paper Pass 05
- **Seat Reservations** 06
- Pass Benefits and Discounts 07



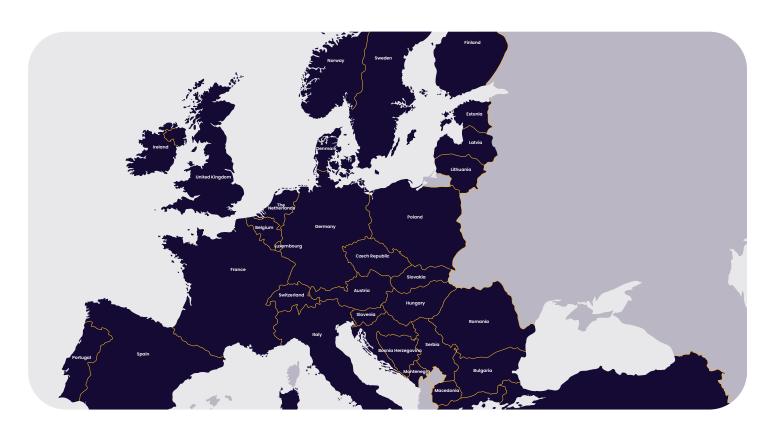
#### Download the Rail Planner app

Search train times in Europe and discover how to book (or avoid) seat reservations. Save money with exclusive Pass holder discounts and find everything you need to know for your trip.





## **Interrail Pass Types**



### **Global Pass**

The Global Pass is valid for travel with all the companies in our Pass Network. It can also be used to travel out of and back into your country of residence, so you can start your Interrail trip at your local train station. Click here for more information on how to travel in your country of residence.

One Country Passes are valid for rail travel within a single country (or, in some cases, a group of countries), but not for travel to the country itself. One Country Passes also can't be used to travel in your country of residence. Keep reading to learn which railway companies you can use for travel in the country or countries where your Interrail Pass is valid.



## **Interrail Pass Validity**

Interrail Passes are categorised according to the countries where they are valid, their type, and their duration of validity. It is possible to make a journey that is not entirely covered by the validity of your Pass; however, you will have to buy a standard ticket for any part of the journey that is not covered in the validity of your Pass.

With a Continuous Pass, you can start traveling after 00:00 on the first date of validity, and the last trip must be completed by 23:59 on the last date of validity. Similarly, travel days for Flexi Passes span from midnight to midnight. The Pass is valid for the number of days in the month in which it was activated. For example, if you activate your Pass on 6 February, it will be valid for 28 days until 5 March at 23:59. During a leap year, it will be valid for 29 days. As another example, if you activate your Pass on 6 January, it will be valid for 31 days until 5 February at 23:59.



### Flexi Pass

A Flexi Pass lets you travel on a set number of days within a fixed validity period. For example, the 5 days within 1 month Pass counts 5 travel days within a 1-month period of validity. You decide which days count as travel days. To learn more about travel days and the Travel Calendar, click here.



### **Continuous Pass**

A Continuous Pass lets you travel as often as you want during the entire validity period (e.g. 1 month). It's important to note that you still must add your journeys to your Pass to create a valid ticket and to generate a QR code when you have a mobile Pass.



### 1st and 2nd class

Your Interrail Pass is valid for travel in the class indicated on your ticket or in the Rail Planner App. 1st class Passes are also valid in 2nd class carriages, but 2nd class Passes are not valid for travel in 1st class carriages. No refunds are available for 1st class Pass holders who travel in 2nd class, even if a train doesn't have any 1st class carriages.

## **Pass Network**

The list below shows all companies participating in Interrail's Pass Network. You can also find a full list of all participating companies in the Rail Planner app.

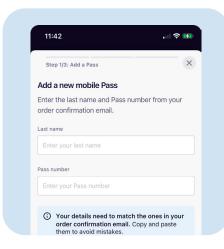
Austria (incl. Liechtenstein)	ÖBB + Westbahn + MICOTRA-line (between Villach and Tarviso)** + ROeEE/
	Raaberbahn**
Belgium	SNCB/NMBS + Eurostar*
Bosnia-Herzegovina	ŽFBH + ŽRS
Bulgaria	BDŽ
Croatia	HŽ
Czech Republic	ČD + RegioJet + LeoExpress
Denmark	DSB + Arriva + NT + Snälltåget
Estonia	Elron
Finland	VR
France (incl. Monaco)	SNCF + Eurostar*
Germany	DB + Eurostar* + Snälltåget + private operators (check here)
Great Britain	ATOC + Eurostar*
Greece	Hellenic Train + Attica Group
Hungary	MÁV-START + GySEV/Raaberbahn
Ireland	IÉ + NIR
Italy	Trenitalia
Latvia	PV
Lithuania	LTG Link
Luxemburg	CFL
Montenegro	ŽPCG
Netherlands	NS + Eurostar*
North Macedonia	ZRSM
Norway	Vy + GoAhead Nordic + SJ Norway
Poland	PKP Intercity + POLREGIO + KD + SKMT + Leo Express + RegioJet
Portugal	CP
Romania	CFR
Serbia	SV
Slovakia	ZSSK
Slovenia	SŽ
Spain	RENFE + FEVE
Sweden	SJ + Snälltåget + Vy Tåg + private operators ( <u>check here</u> )
Switzerland	SBB/CFF/FFS + BLS + private operators (check here)
Turkey	TCDD

<sup>\*</sup> Your Pass must be valid in both the country of departure and arrival to travel with these companies.

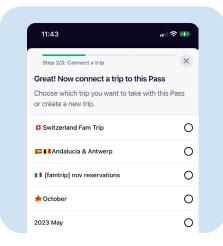
<sup>\*\*</sup> Only valid on the domestic part of the line.

# How to use an Interrail Mobile Pass

# Activating an Interrail Mobile Pass for use

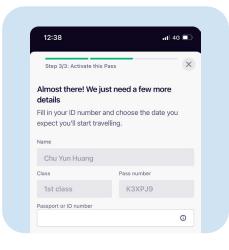


Start by downloading the Rail Planner App. When you open it, go to the "My Pass" section and tap "Add your Pass" to get started. You will be asked to enter your last name and Pass number. Make sure you enter the details exactly as they're stated in the confirmation email.



Next, create a trip and connect it to your Pass. This step is necessary for tracking all of the journeys you take during your Interrail experience.

Make sure you add all train journeys that you're planning to take throughout the duration of the Pass under a single trip, as the Pass can be connected to only one trip. If you have already created a trip, simply connect your Pass to it. Otherwise, you can easily create a new trip.



Your Pass must be activated and connected to a trip before you begin travelling. You'll need the passport or ID that you will travel with, and you'll need to know which date you're taking your first train. Enter your passport or ID number, and make sure it's accurate, as you may have to show it to ticket inspectors. Your start date should match the first day you'll be using your Pass to travel. Your Pass will be valid from this day until it expires. If you're not yet sure when you're starting your trip, don't worry; you can come back to this step later. You can change your start date any time before the start of that day at 00:00 CET. After the Pass is activated, the travel period can no longer be changed, and the Pass will also be ineligible for a standard refund or exchange.

# Frequently Questions of Activating



## Traveling as a group?

You can add as many Passes to your device as you like. It is also possible to move your Pass onto another device once it's activated for travel – but keep in mind that it's only possible to do this one time. If you're travelling as a group with multiple Passes on one device, you'll need to travel together on all journeys.



### What travel documents do I need?

In addition to your Interrail Pass, you need to travel with a valid passport or legally equivalent identification document (no photocopies). Ticket inspectors may ask to see this document when checking your Interrail Pass, so be sure to keep it on hand. Your Interrail Pass is not valid without the identification document you used at the time of purchase.

Travellers should also be aware of any travel/holiday visas they need to obtain prior to their trip. For more information, check our website or with your government.



## Traveling with children?

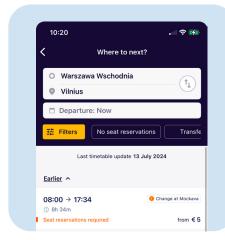
A Child Pass (free for children aged 4 to 11) must be used in combination with an Adult Pass. It needs to be activated in the same way as a regular Pass and can be on a separate device. The Child Pass should always have its own trip and tickets ready for inspection on the train. Children under 4 can travel with you for free without their own Pass, as long as you don't need any seat reservations. If you need to make seat reservations, children under 4 will need to have their own Child Pass.



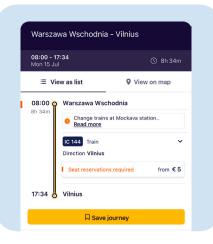
## More than one Pass on your device?

Each Pass needs its own trip, so if you have a few Passes on your device, you'll need a separate trip for each Pass. If you've already created a trip, you can duplicate it to connect a copy of the trip to another Pass. It's easy to add journeys from the planner to multiple trips at once. We recommend naming each trip something different to stay organised.

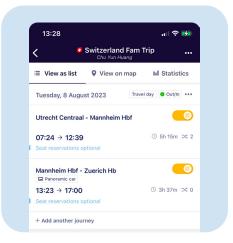
# Traveling with an Interrail Mobile Pass



O1 Go to the Rail Planner App and search for a journey by adding your departure and arrival station and preferred date and time of travel. Tap on the journey to see the full details. You can also use the filter button to get the best results based on your preferences.

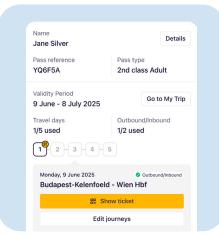


Once you've found a journey that suits you, use the yellow button at the bottom to save it to your trip. You can save as many journeys to your trip as you'd like and make changes as you go.



When you're ready to travel, go to "My Trip" and add the journey to your Pass by clicking on the small slide button on the right. Once it's activated, it will turn yellow. Make sure you do this before you board the train, otherwise you may risk a fine. If you have a Flexi Pass, you will be asked to use one of your travel days.

# Traveling with an Interrail Mobile Pass



O4 During a ticket inspection (or if you need to open a gate at the station), go to "My Pass" and click "Show Ticket". This ticket can open station gates in Italy, the Netherlands and France (TER gates only). Simply hold it against the scanner to open the platform gates. If this is not possible or the platform gates do not open, please reach out to a staff member at the station; they will be able to open the platform gates for you.



day, a new ticket will be generated showing the journeys you will take that day. During the ticket inspection, the ticket inspector will scan the barcode and check that the train you are on is listed on your ticket. They will also check your personal information and may ask to see your passport or ID.

#### ① Note

The instructions provided above are applicable only when you're travelling reservation-free.

Additional rules apply when you're travelling with a seat reservation, which you can check in the designated section.

# Saving a travel day for overnight trips

#### ① Good to know

You cannot use your Pass on its last travel day on overnight trains (because the validity expires at 23:59).

If you're taking a direct overnight trip using a Flexi Pass and do not change trains after midnight, you only need to use one travel day (the day of departure). Note that both the day of departure and arrival need to fall within the overall validity of your Pass. This also applies to night ferries that are fully covered by your Pass. For example, if you board a night train that departs at 18:10 on 11 August, which is due to arrive at your destination at 02:15 the next day,

you only need to enter 11 August in your Travel Calendar. Upon inspection after midnight, you can show the ticket of the previous day (which includes the night train journey). In other words, if you are still on the train past midnight, you do not need to use a second travel day, unless you board a second train.



Replacement of Interrail Mobile Passes

If the device with your Pass on it gets lost, damaged, or broken, you can opt to move your Pass to another device.

Open the app on your new device and go to "My Pass" to add your Pass using your last name and Pass number from the order confirmation email. When asked, tap "Move Pass" and follow the steps to have your Pass moved to the new device. If you don't have a device available to add your Pass to, you won't be able to travel because you won't be able to show your ticket. You run the risk of being fined or asked to leave the train. Unfortunately, we can't reimburse any fines you may incur or tickets you have to purchase in this scenario.

# How to use an Interrail Paper Pass

# Your Interrail Pass consists of a Pass Cover with a ticket attached inside.

Once you receive your Interrail Pass, you must check all the details first, especially your name, passport/ID number, and validity period. If you find any mistakes, you can contact your point of purchase to get a replacement.



# Activating an Interrail Paper Pass for use

Before you can use your Interrail Pass for travel, it needs to be activated. This can be done in four ways:
(1) by the travel agent you bought your Interrail Pass from,
(2) at an international ticket desk in most European train stations, (3) at one of the Eurail Aid offices (see the Rail Planner app for more information), or (4) during checkout when you're purchasing a Pass on our website.

The person activating the Interrail Pass will stamp the date in the activation box and fill out your passport/ID number together with the first and last valid days of travel. The first date of travel does not necessarily need to be the date of activation; you can decide on another date if you wish. The last day will then be determined based on the length of time in which your Interrail Pass is valid.



Interrail Passes can be activated up to 11 months after purchase. If you have already pre-activated your Interrail Pass at the time of purchase, you can start travelling straight away.



### What travel documents do I need?

In addition to your Interrail Pass, you need to travel with a valid passport or legally equivalent identification document (no photocopies). Ticket inspectors may ask to see this when checking your Interrail Pass, so be sure to keep it on hand. Your Interrail Pass is not valid without the identification document you used at the time of purchase.

Travellers should also be aware of any travel/holiday visas they need to obtain. For more information, check our website or with your government.

### **Pass Cover**

Your ticket is stapled inside the Interrail Pass Cover, which contains the essential "My Trip" section.

## **My Trip**

Before you board each new train, bus, or ferry, you need to fill in the details of your journey in "My Trip" section of the Pass Cover.

)1		02			03	04					
	Day Month	Time Fro	om	То	Train Bus Ferry	Control area ↑					
		09:50	VIENNA PRAHA BUDAPEST	BUDAPEST BUDAPEST VILLACH							
0	) Write th	ne day, mo	nth, and time of departure i	in the "My Trip" section of	the Pass Cover						
Record the start and end station of your journey (in the local name, if possible).											
Indicate which mode of transport you're taking (train, bus, or ferry).											

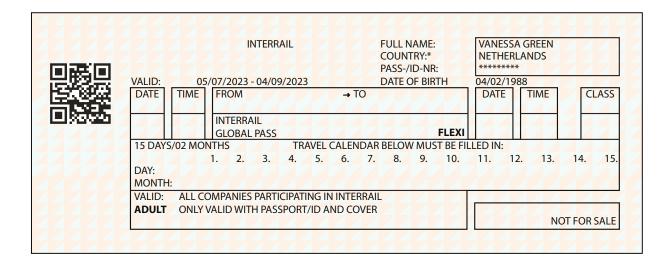
0

04 The control area is for ticket inspectors only; they may stamp it when checking your Pass.

### **Travel Calendar**

If you are travelling with a Flexi Pass, you have a certain number of travel days to use within an overall validity period. On a travel day, you can travel as much and as often as you want, from midnight to midnight, but remember to check if you need a seat reservation for the trains, buses, and ferries you're taking.

Remember to use the Travel Calendar to record the travel days you use. This step is important because your Flexi Pass is not valid if you're travelling on a day not marked in your Travel Calendar.



Your Travel Calendar has a day and month box for each travel day. Both days and months must be written as two digits (so 7 May is 07/05) and in sequential order. It's best to fill in the Travel Calendar as you go, as it can't be changed afterwards. Just write in the date before you begin travelling each day. If you take any additional trains on the same day, it is not necessary to fill in the date again.

Once you write a travel day in the Travel Calendar, you cannot change it. Doing so can be considered attempted fraud. For this reason, you must use blue or black non-erasable ink (no pencil) to fill in the dates. If you make a mistake, you will have to mark the correct date in a new box, which means you will lose one travel day.

#### ① Note

The instructions provided above are applicable only when you're travelling reservation-free. Other rules apply when you're travelling with a seat reservation, which you can check in the designated section.

# Travelling in your country of residence

Your country of residence is the country in which you live and/or have citizenship. You can find it printed on your ticket in the top-right corner.

An Interrail Pass generally cannot be used to travel in your country of residence. Still, the Interrail Global Pass does allow you to make two trips in your home country, provided it's a country participating in Interrail. All countries listed here are considered to be participating in Interrail. These two trips are referred to as the outbound and inbound journey.

### The outbound journey can be used to travel from any location in your country of residence to the border or an airport or port.

The inbound journey
can be used to travel from the
border, or an airport or port, back
to your chosen destination in your
country of residence.

You don't have to use the outbound journey first – this is up to you. You can travel on more than one train, provided all legs of your journey are made within the same travel day. If you're travelling by night train, there are additional rules, which can be found here.

# How to travel in your country of residence

On Record the outbound/inbound date on the Pass
Cover in the designated My Trip area.
This space can be left blank if you do not make use of these trips.

Day

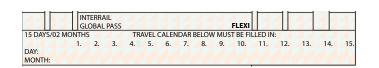
Month

**Outbound Journey** 

				Control area ↑↓
			_ X	
09080950	PRAHA	BUDAPEST	$\boxtimes$	
12 08 14:55	BUDAPEST	VILLACH	⊠	

02 Record your journey details in My Trip.

As with all other journeys, make sure you record all the trains you take during your outbound and inbound journeys in My Trip.



03 Flexi Pass? Record the date on your paper ticket
If you have a Flexi Pass, you'll need to use a
travel day and record the date in the Travel
Calendar.

# Saving a travel day for overnight trips

If you're taking a direct overnight trip using a Flexi Pass and do not change trains after midnight, you only need to use one travel day (the day of departure). Both the day of departure and arrival need to fall within the overall validity of your Pass. This also applies to night ferries that are fully covered by your Pass.

For example, if you board a night train that departs at 18:10 on 11 August, which is due to arrive at your destination at 02:15 the next day, you only have to enter 11 August in your Travel Calendar. If you are still on the train past midnight, you do not need to use a second travel day, unless you board a second train.

#### ① Good to know

You cannot use your Pass on its last travel day on overnight trains (because the validity expires at 23:59).

# Replacement of Interrail Paper Passes

An Interrail Pass can only be replaced when it contains incorrect information due to an error at the point of sale or when it's damaged, as per the Pass Conditions of Use. This must be done at the same point of sale where you bought your Pass. Passes that are lost or stolen cannot be replaced. Tickets purchased to replace lost or stolen Passes cannot be refunded either. A Pass damaged by

This rule also applies if you are using your outbound or inbound journey, as long as both days on which you're travelling are within the overall validity of your Pass. Write the day of departure in your Travel Calendar as well as in the outbound/inbound journey space (whichever is applicable).

For example, let's say you start your Interrail trip with an overnight train from Düsseldorf, Germany (your country of residence) to Vienna, Austria on 2 July. Your departure time is 20:54 (8.54 pm), due to arrive at 08:11 (8.11 am) on 3 July. In this case, you should write 2 July in the Travel Calendar, as well as in the outbound journey field.



the customer can be replaced for an extra fee. For Global Passes, a fixed fee of €30 (or the equivalent in local currency) applies when you request the replacement at an Eurail Aid office or an international ticket office at a station that sells Passes. The replacement fee for One Country Passes is set by the relevant railway company.

# Misuse of an Interrail Pass

Failing to follow the principles outlined in this Pass Guide can mean your Pass will not be considered valid for travel. If you travel with an invalid Interrail Pass, you are subject either to payment of a fine, payment of a full-fare ticket, or both, depending on the rules of the relevant railway or ferry company.



Railway and ferry staff are entitled to confiscate a paper Pass or block a mobile Pass:

- If it is a counterfeit or copy
- If it is being used by anyone other than the person it was issued to
- If the data on the ticket has been altered manually
- If you record the date on the Travel Calendar with a pencil
- · If it is used outside of its validity period
- If it is used without a passport or other legally equivalent identification document (no photocopies)
- If a screenshot of the Pass was used or if the mobile Pass was printed out



In these cases, the Pass holder will be considered to be attempting fraud against both Eurail B.V. and the rail carrier. This will be reported to the applicable authorities, who will determine the penalty. Confiscated Interrail Passes cannot be returned or replaced under any circumstances.

For further information on the Interrail Pass Conditions of Use (including, but not limited to: ancellation, refund and compensation policies, and legal provisions), please visit: <u>interrail.eu</u>.

## **Seat Reservations**

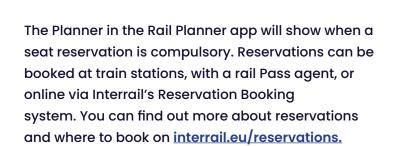
Interrail is accepted on most trains throughout Europe, but some railway companies require you to make a seat reservation in advance, which means paying an additional fee not covered by your Pass. This reservation guarantees a seat (or a bed, in the case of night trains) and can also include additional services such as a meal and drink served at your seat — and free WiFi — resulting in a more pleasant and comfortable trip.



Train services that require an advance reservation include (but are not limited to):

- Seats for most high-speed trains (such as SNCF TGV, Lyria, Trenitalia Freccia, RENFE AVE, PKP EIP, Eurostar)
- Sleeping accommodation in night trains, such as couchettes and beds
- Panoramic coaches, available in some scenic trains

Seats that require a reservation can be in high demand, especially during the summer (particularly July/August), so we recommend booking your reservations well in advance. If you have a 1st class Pass and 1st class reservations are sold out, you can book a 2nd class reservation if any are available.





For ferries, Interrail Pass holders must book and pay for the following in advance:

- Use of cabins, berths, and reclining seats
- Seasonal supplements from June to September on the ferry lines operated by Attica Group (Superfast Ferries and Blue Star Ferries)
- Port/fuel taxes
- · Use of certain boats



In the Rail Planner app, you can use the "No reservation needed" option when planning your trip. You might spend more time travelling and may need to change trains more frequently, but you'll avoid the expense of additional seat reservations.



# Pass Benefits and Discounts

Your Interrail Pass gives you access to Europe's train network and many extra benefits and discounts across the continent, so you can plan an even better trip. These include deals on city cards, boat tours, hotel and hostel accommodation, museum tickets, other public transport, and plenty more. If the benefit is a discount, you can take advantage of it on any day your Pass is valid, even if you've used all your travel days. Deals that offer a 100% discount can only be used on an activated travel day.

For international ferry lines, it is important to check what validity is needed, as this can vary between operators. Sometimes a Pass only needs to be valid in the country of departure or the country of arrival.

#### How to book benefits and discounts

Some benefits can be arranged at the destination by showing your valid Interrail Pass, but most require advance booking. Check our <u>Benefits portal</u> or the Rail Planner app before buying or booking, as benefits are subject to change without prior notice.



In the Pass Benefits section of the Rail Planner app, you can find a list of benefits organised by country. If a benefit requires an advanced booking, it will also contain details on how to book.



# Get inspired — or share your Interrail story online and inspire others!

- 🙎 community.eurail.com
- facebook.com/interrail
- @interraileu
- upload.interrail.eu

